

# Mastering Classroom Management

**EFFECTIVE TECHNIQUES FOR EDUCATORS** 

Part 2



### Mastering Classroom Management

Part 2

Part 2 of Mastering Classroom Management delves deeper into practical strategies that educators can apply to maintain a positive and productive classroom environment. It emphasizes the importance of consistency, fairness, and clarity in setting behavioral expectations. Teachers are encouraged to develop routines and procedures that students can easily follow, which helps to minimize disruptions and maximize learning time. The section also highlights how the tone and body language of a teacher can reinforce authority without being authoritarian.

The chapter further explores proactive classroom management, focusing on preventing problems before they arise. It presents techniques such as using seating arrangements strategically, establishing clear consequences, and reinforcing positive behavior. Case studies demonstrate how experienced teachers anticipate common classroom issues and prepare intervention plans in advance. This proactive approach is linked to building a classroom culture that promotes mutual respect and responsibility among students.

Additionally, Part 2 covers the value of student engagement in reducing behavioral challenges. It suggests that a well-managed classroom is one where students are actively involved in their learning through interactive and relevant activities. Teachers are advised to differentiate instruction and use formative assessments to keep students motivated and appropriately challenged. By catering to various learning styles and interests, educators can foster a sense of ownership and cooperation among students.

Finally, the section underscores the importance of self-reflection and professional growth in mastering classroom management. Educators are encouraged to evaluate their own practices, seek feedback from peers or mentors, and stay updated on current research. The chapter concludes with a reminder that effective classroom management is a dynamic skill that evolves with experience, continuous learning, and an understanding of students' diverse needs.





# MASTERING CLASSROOM MANAGEMENT:

# Effective Techniques for Educators Part 2

Sri Nitta Crissiana Wirya Atmaja, S.S., M.M



PENERBIT CV. EUREKA MEDIA AKSARA

#### MASTERING CLASSROOM MANAGEMENT:

#### **Effective Techniques for Educators** Part 2

Author : Sri Nitta Crissiana Wirya Atmaja, S.S., M.M

Cover Design : Eri Setiawan

Layout : Melia Hasna Salsabiila

ISBN : 978-634-248-049-6 (jil.2)

Published by : EUREKA MEDIA AKSARA,

**DECEMBER 2024** 

ANGGOTA IKAPI JAWA TENGAH

NO. 225/JTE/2021

#### **Editorial:**

Banjaran Street, Banjaran Village RT 20 RW 10 Bojongsari District

Purbalingga Regency Tel. 0858-5343-1992

Email: eurekamediaaksara@gmail.com

First Printing: 2025

### All right reserved

### Copyright protected by law

It is prohibited to reproduce or transfer part or all of the contents of this book in any form and by any means, including photocopying, recording, or other recording techniques without written permission from the publisher.

#### **PREFACE**

Praise the author's gratitude to God the Almighty, because for His blessings and grace, the author can complete this book. The writing of the book is a work of the author's thoughts given the title "Mastering Classroom Management: Effective Techniques for Educators Part 2". The author realizes that without the help and guidance from various parties it is very difficult for the author to complete this work. Therefore, the author would like to thank all parties who have helped in the preparation of this book. So that this book can be present at before the reader.

The Mastering Classroom Management: Effective Techniques for Educators Part 2 book that is in the hands of the reader is compiled in 10 Units

- Unit 1 Effective Instructional Strategies
- Unit 2 Proactive Discipline Techniques
- Unit 3 Managing Challenging Behaviors
- Unit 4 Cultivating Positive Relationships
- Unit 5 Supporting Social and Emotional Development
- Unit 6 Creating Inclusive and Responsive Classrooms
- Unit 7 Reflective Practice and Continuous Improvement
- Unit 8 Culturally Responsive Classroom Management
- Unit 9 Leveraging Technology for Classroom Management
- Unit 10 Trauma-Informed Classroom Management

Finally the author hopes that God Almighty will be pleased to repay all the kindness of all parties who have helped. Hopefully this book will bring benefits to the development of science.

Author

### TABLE OF CONTENTS

PREFAC	Eiii
TABLE (	OF CONTENTSiv
UNIT 1	EFFECTIVE INSTRUCTIONAL STRATEGIES1
	A. Incorporating Active Learning Techniques
	to Engage Students1
	B. Differentiating Instruction to Meet The Diverse
	Needs of Learners3
	C. Utilizing Technology as a Tool for Enhancing
	Instruction30
UNIT 2	PROACTIVE DISCIPLINE TECHNIQUES33
	A. Preventing Behavior Problems Through Proactive
	Strategies33
	B. Addressing Minor Disruptions Promptly
	and Effectively40
	C. Implementing Positive Reinforcement
	to Encourage Desired Behavior42
UNIT 3	MANAGING CHALLENGING BEHAVIORS45
	A. Identifying The Root Causes of Challenging
	Behaviors45
	B. Implementing Strategies for De-Escalation
	and Conflict Resolution47
	C. Collaborating with Parents and Support Staff
	to Address Persistent Behavior Issues49
UNIT 4	CULTIVATING POSITIVE RELATIONSHIPS55
	A. Building Trust and Rapport with Students55
	B. Showing Empathy and Understanding Towards
	Students' Individual Needs76
	C. Creating a Supportive Classroom Community
	where Every Student Feels Valued and Respected78
UNIT 5	SUPPORTING SOCIAL AND EMOTIONAL
	DEVELOPMENT80
	A. Promoting Social Skills and Emotional
	Intelligence in The Classroom80
	B. Providing Opportunities for Students to Develop
	Self-Regulation and Resilience82

	C. Creating a Safe Space for Students to Express	02
LINIT 6	Themselves and Seek Support when Needed CREATING INCLUSIVE AND RESPONSIVE	83
UNIT 6	CLASSROOMS	102
	A. Embracing Student Diversity	
		103
	B. Universal Design for Learning (UDL) and Differentiation	105
	C. Trauma-Informed and Student-Centered Practices	
UNIT 7	REFLECTIVE PRACTICE AND CONTINUOUS	,.100
UNII /	IMPROVEMENT	111
	A. The Power of Self-Reflection in Classroom	
	Management	111
	B. Using Feedback to Improve Practice	
	C. Professional Learning and Lifelong Development	
UNIT 8	CULTURALLY RESPONSIVE CLASSROOM	115
CIVII	MANAGEMENT	119
	A. Understanding Cultural Perspectives on Behavior	
	B. Building Cultural Competence and Reducing Bias	
	C. Creating Inclusive Norms and Community	
	Agreements	124
UNIT 9	LEVERAGING TECHNOLOGY FOR	
	CLASSROOM MANAGEMENT	127
	A. Classroom Management Apps and Tools	
	B. Digital Citizenship and Online Behavior	
	C. Enhancing Engagement through Interactive	
	Technology	131
	D. Monitoring and Assessing Participation	
	with EdTech	134
UNIT 10	TRAUMA-INFORMED CLASSROOM	
	MANAGEMENT	137
	A. Recognizing the Impact of Trauma on Learning	137
	B. Creating Safe and Predictable Environments	
	C. Building Resilience through Positive	
	Relationships	141
	D. Collaborating with Mental Health Professionals	
REFERE	NCES	
	R BIOGRAPHY	



# MASTERING CLASSROOM MANAGEMENT:

Effective Techniques for Educators
Part 2

Sri Nitta Crissiana Wirya Atmaja, S.S., M.M



# 1

# EFFECTIVE INSTRUCTIONAL STRATEGIES

### A. Incorporating Active Learning Techniques to Engage Students

Incorporating active learning techniques into the classroom is essential to improve student engagement, critical thinking, and retention of knowledge. Active learning is a process whereby students engage in activities such as reading, writing, discussion, or problem-solving that promote analysis, synthesis, and evaluation of class content. Unlike traditional passive learning, where students merely listen to lectures, active learning emphasizes participation and interaction, allowing students to construct their own understanding. According to Bonwell and Eison (1991), active learning significantly increases student involvement in the learning process and enhances their cognitive development.

One widely used active learning technique is think-pair-share, where students are asked to consider a question individually, then discuss it with a partner, and finally share their insights with the class. This method promotes deeper understanding as students explain their reasoning, listen to others' perspectives, and refine their thoughts based on the discussion. Lyman (1981) highlighted that think-pair-share fosters a more inclusive learning environment, as it gives all students the opportunity to participate, even those who may be reluctant to speak in front of a large group.

# 2

## PROACTIVE DISCIPLINE TECHNIQUES

### A. Preventing Behavior Problems Through Proactive Strategies

Preventing behavior problems through proactive strategies is a foundational element in effective classroom management. Instead of reacting to misbehavior after it occurs, proactive strategies aim to prevent issues by setting clear expectations, fostering positive relationships, and creating an engaging learning environment. Research shows that proactive behavior management improves student conduct, enhances academic outcomes, and reduces teacher stress (Simonsen et al., 2008).

A core proactive strategy is establishing clear rules and expectations at the beginning of the school year or course. Teachers should involve students in setting classroom rules and explain the reasons behind them. This collaborative approach increases student ownership and compliance. For example, instead of simply stating "No talking," a teacher could co-create a rule like "Respect others by listening when someone is speaking." According to Marzano and Marzano (2003), clear expectations combined with consistent reinforcement are key to minimizing disruptions.

Establishing clear rules and expectations from the start of the school year or course is crucial for setting the tone for classroom behavior and creating a positive learning environment. A proactive approach ensures that students understand what is expected of them and why these expectations

## MANAGING CHALLENGING BEHAVIORS

### A. Identifying The Root Causes of Challenging Behaviors

Identifying the root causes of challenging behaviors is a fundamental step in effectively managing classroom dynamics and supporting student success. Challenging behaviors, such as defiance, aggression, withdrawal, or frequent disruptions are often symptoms of deeper issues rather than isolated incidents of misbehavior. Understanding the underlying causes allows educators to respond with empathy, implement appropriate interventions, and support long-term behavioral and academic improvement (Allday & Pakurar, 2007).

One major cause of challenging behavior is unmet emotional or psychological needs. Students dealing with trauma, anxiety, or family problems may act out as a coping mechanism. For example, a student who regularly argues with teachers might be expressing frustration rooted in instability at home. According to the National Child Traumatic Stress Network (2021), children exposed to trauma may exhibit heightened reactivity or disengagement in class. Identifying these needs requires teachers to observe behavior patterns and build trusting relationships to uncover students' personal challenges.

Another root cause can be academic frustration or learning difficulties. Students who struggle to understand content or keep up with their peers may use avoidance behaviors, such as talking out of turn or refusing to participate, to mask their insecurities. For instance, a student with undiagnosed dyslexia might

4

# CULTIVATING POSITIVE RELATIONSHIPS

### A. Building Trust and Rapport with Students

Building trust and rapport with students is foundational to an effective learning environment. It fosters open communication, enhances motivation, and increases student engagement (Cornelius-White, 2007). When students feel safe, respected, and valued, they are more likely to take intellectual risks and participate fully in class activities.

### 1. Establishing A Safe Learning Environment

Establishing a safe learning environment is essential for effective teaching and learning. In higher education, students come with diverse experiences, abilities, and emotional states. When educators foster psychological and emotional safety, students are more likely to take academic risks and engage meaningfully with course content. A safe learning environment is characterized by respect, empathy, and trust, where learners feel valued regardless of their background or proficiency. As Cornelius-White (2007) explains, learner-centered education is most effective when students feel accepted and supported by their instructors.

Trust between teacher and student forms the bedrock of psychological safety. When students trust that their contributions will be heard and valued, they are more likely to participate, even in situations that make them vulnerable—such as speaking a second language or presenting an unpopular opinion. Conversely, fear of ridicule or criticism

# 5

### SUPPORTING SOCIAL AND EMOTIONAL DEVELOPMENT

## A. Promoting Social Skills and Emotional Intelligence in The Classroom

Social skills and emotional intelligence (EI) refer to the ability to recognize, understand, manage, and express emotions effectively, as well as to build and maintain positive relationships. In a classroom context, these abilities are essential for collaboration, conflict resolution, empathy, and overall student well-being (Goleman, 1995). Teaching these skills explicitly empowers students to thrive academically and socially.

Teachers play a central role in modeling and promoting emotional intelligence. Through their actions, tone of voice, and how they handle conflicts or setbacks, teachers set the emotional climate of the classroom. For example, a teacher who calmly addresses disruptions and encourages open dialogue is modeling emotional regulation and respect—skills students can emulate in peer interactions.

Social and Emotional Learning (SEL) can be woven into everyday classroom activities. For instance, beginning the day with a "morning meeting" or check-in circle allows students to share feelings and build community. Literature discussions can include questions like, "How do you think the character felt?" or "What would you do in that situation?" These strategies deepen empathy and emotional awareness.

# 6

## CREATING INCLUSIVE AND RESPONSIVE CLASSROOMS

### A. Embracing Student Diversity

In today's university classrooms, student populations are becoming increasingly diverse in terms of culture, language, learning preferences, socioeconomic status, and cognitive abilities. Embracing this diversity is not just an ethical obligation—it is an educational imperative. When educators recognize and value each student's unique background, they foster a learning environment that is inclusive, respectful, and conducive to academic and personal growth (Banks, 2015). Understanding diversity allows instructors to create more equitable experiences and reduce systemic barriers that may hinder participation and performance.

Cultural diversity plays a significant role in shaping students' learning behaviors and classroom expectations. For example, some students may come from collectivist cultures where deference to authority and group harmony are emphasized, making them less likely to speak up in class discussions. Others may have been educated in systems that prioritize rote learning over critical thinking. Being sensitive to these differences helps instructors interpret student behavior more accurately and adapt their teaching methods accordingly (Gay, 2018). A culturally responsive educator bridges these gaps by affirming cultural identities while expanding students' academic competencies.

### UNIT|

# 7

# REFLECTIVE PRACTICE AND CONTINUOUS IMPROVEMENT

#### A. The Power of Self-Reflection in Classroom Management

Classroom management is a cornerstone of effective teaching, yet it is not solely about establishing rules and procedures. It also involves continuous self-evaluation and growth. Self-reflection is a powerful professional tool that enables teachers to analyze their own attitudes, assumptions, and teaching strategies to improve their classroom practices. By reflecting on their daily experiences, teachers can better understand the dynamics of their classroom and find strategies that promote a positive learning environment.

Teachers bring their own beliefs and values into the classroom, which can unconsciously affect how they interact with students. Self-reflection encourages educators to identify any biases or assumptions that may influence their behavior. For example, a teacher might realize they tend to call on outspoken students more often than quieter ones. Recognizing this pattern allows the teacher to adjust their practices to ensure equitable participation, thus fostering inclusivity.

One useful method for self-reflection is maintaining a reflection journal. This tool allows teachers to record daily observations, thoughts, and feelings about classroom experiences. For instance, after a challenging class, a teacher might reflect on what triggered student misbehavior and how they responded. Over time, these entries reveal trends in

# 8

# CULTURALLY RESPONSIVE CLASSROOM MANAGEMENT

### A. Understanding Cultural Perspectives on Behavior

Understanding cultural perspectives on behavior is critical for educators who work in increasingly diverse classrooms. Students bring with them a wide range of cultural norms that influence how they behave, communicate, and interact with authority figures. Without an awareness of these differences, teachers may misinterpret students' actions, leading to misunderstandings, biased discipline, or missed opportunities for connection. A culturally responsive approach requires educators to reflect not only on their students' cultural backgrounds but also on their own cultural assumptions and biases.

Different cultures have distinct ways of expressing respect, engagement, and emotion. For example, in many Western cultures, maintaining eye contact is seen as a sign of attentiveness and honesty. However, in some Asian or Indigenous cultures, avoiding eye contact can be a sign of respect, especially toward elders or authority figures (Sue & Sue, 2016). A teacher unaware of this might mistakenly interpret a student's averted gaze as a sign of disinterest, defiance, or dishonesty, when it is in fact a culturally appropriate behavior.

Similarly, communication styles vary widely across cultures. Some cultures encourage direct verbal communication, while others rely on nonverbal cues or indirect speech to convey meaning. For instance, a student from a culture that values

# 9

### LEVERAGING TECHNOLOGY FOR CLASSROOM MANAGEMENT

#### A. Classroom Management Apps and Tools

In the modern educational landscape, classroom management has evolved significantly with the integration of digital technologies. One of the most transformative developments is the use of classroom management apps and tools. These applications assist educators in maintaining order, increasing student engagement, and streamlining administrative tasks. With students increasingly accustomed to digital interfaces, these tools not only support effective classroom operations but also align with students' learning preferences and technological fluency.

Classroom management apps offer a variety of features, tracking, such attendance behavior monitoring, communication channels, and assignment submissions. Applications like ClassDojo, GoGuardian, LanSchool, and Google Classroom have become popular for their user-friendly interfaces and robust functionalities. For instance, ClassDojo allows teachers to reinforce positive behavior through a point system and communicate with parents in real time, thereby creating a collaborative environment that supports student growth (Robertson, 2020).

GoGuardian and LanSchool are particularly useful in classrooms equipped with student devices. These tools provide educators with the ability to monitor student screens, restrict access to distracting websites, and push learning materials

# 10 10

# TRAUMA-INFORMED CLASSROOM MANAGEMENT

### A. Recognizing the Impact of Trauma on Learning

Trauma can have profound and lasting effects on a student's ability to learn, engage, and thrive in educational settings. It encompasses experiences that overwhelm a person's ability to cope, such as abuse, neglect, loss, or exposure to violence. These experiences may lead to emotional, cognitive, and behavioral responses that interfere with academic performance. Educators must understand how trauma manifests in the classroom and be prepared to support students with trauma-informed strategies.

Neurologically, trauma can disrupt brain development, particularly in children. Chronic stress from trauma activates the amygdala (responsible for fear and threat detection) while reducing activity in the prefrontal cortex, which governs executive functions such as concentration, planning, and impulse control. According to van der Kolk (2014), children exposed to trauma often operate in a constant state of "fight, flight, or freeze," making it difficult for them to focus on learning or regulate their emotions in school.

Behaviorally, students who have experienced trauma may display signs such as aggression, withdrawal, defiance, or hyperactivity. These are often misunderstood as disciplinary problems rather than symptoms of underlying distress. Cole et al. (2005) explain that punitive responses can exacerbate trauma, whereas supportive, relationship-based approaches help create

#### REFERENCES

- Adelman, H. S., & Taylor, L. (2012). Mental Health in Schools: Engaging Learners, Preventing Problems, and Improving Schools. Corwin Press.
- Al-Fraihat, D., Joy, M., & Sinclair, J. (2020). Evaluating E-learning Systems Success: An Empirical study. *Computers in Human Behavior*, 102, 67–86. https://doi.org/10.1016/j.chb.2019.08.004
- Al-Kathiri, F. (2022). The Effectiveness of Digital Classroom Management Tools in Improving Student Focus in Secondary Schools. International Journal of Educational Technology, 18(3), 112-126.
- Allday, R. A., & Pakurar, K. (2007). Effects of teacher greetings on student on-task behavior. *Journal of Applied Behavior Analysis*, 40(2), 317–320.
- Al-Samarraie, H., Teng, B. K., Alzahrani, A. I., & Alalwan, N. (2017). E-learning continuance satisfaction in higher education: A unified perspective from instructors and students. Studies in Higher Education, 43(11), 2003–2019. https://doi.org/10.1080/03075079.2017.1298088
- Anderson, K. M. (2007). Differentiating instruction to include all students. *Preventing School Failure*, 51(3), 49–54.
- Bandura, A. (1997). *Self-Efficacy: The Exercise of Control*. New York: Freeman.
- Banks, J. A. (2015). Cultural diversity and education: Foundations, curriculum, and teaching (6th ed.). Pearson.
- Bashir, L., & Dar, M. A. (2021). Differentiated instruction in low-tech rural classrooms: Challenges and innovative practices. *International Journal of Educational Research Open*, 2(1), 100040. https://doi.org/10.1016/j.ijedro.2021.100040

- Beaunoyer, E., Dupéré, S., & Guitton, M. J. (2020). COVID-19 and digital inequalities: Reciprocal impacts and mitigation strategies. Computers in Human Behavior, 111, 106424. https://doi.org/10.1016/j.chb.2020.106424
- Bennett, C. (2015). *Comprehensive Multicultural Education: Theory and Practice* (8th ed.). Pearson.
- Bergmann, J., & Sams, A. (2012). Flip Your Classroom: Reach Every Student in Every Class Every Day. International Society for Technology in Education.
- Bishop, R., Berryman, M., & Wearmouth, J. (2010). *Te Kotahitanga: Addressing Educational Disparities Facing Māori Students in New Zealand*. Teaching and Teacher Education, 26(8), 2020–2029.
- Black, P., & Wiliam, D. (2009). Developing the theory of formative assessment. *Educational Assessment, Evaluation and Accountability*, 21(1), 5–31.
- Bonwell, C. C., & Eison, J. A. (1991). *Active Learning: Creating Excitement in the Classroom*. ASHE-ERIC Higher Education Report No.1.
- Brackett, M. A. (2019). Permission to Feel: Unlocking the Power of Emotions to Help Our Kids, Ourselves, and Our Society Thrive. Celadon Books.
- Brookfield, S. D. (2006). *The Skillful Teacher: On Technique, Trust, and Responsiveness in the Classroom* (2nd ed.). Jossey-Bass.
- Brophy, J. (1981). *Teacher praise: A functional analysis*. Review of Educational Research, 51(1), 5–32.
- Brown, B. (2012). Daring Greatly: How the Courage to Be Vulnerable Transforms the Way We Live, Love, Parent, and Lead. Gotham Books.
- Brunzell, T., Waters, L., & Stokes, H. (2016). Teaching with strengths in trauma-affected students: A new approach to healing and growth in the classroom. American Journal of

- Orthopsychiatry, 86(1), 1–9. https://doi.org/10.1037/ort0000098
- Cameron, J., & Pierce, W. D. (1994). Reinforcement, reward, and intrinsic motivation: A meta-analysis. *Review of Educational Research*, 64(3), 363–423.
- Canter, L., & Canter, M. (2001). Assertive Discipline: Positive Behavior Management for Today's Classroom (3rd ed.). Solution Tree.
- CASEL (2020). *What is SEL?* Collaborative for Academic, Social, and Emotional Learning. Retrieved from https://casel.org
- CAST. (2018). *Universal Design for Learning Guidelines version* 2.2. http://udlguidelines.cast.org
- Cavanagh, S. R. (2016). The spark of learning: Energizing the college classroom with the science of emotion. *West Virginia University Press*.
- Cheng, K. H., & Tsai, C. C. (2020). A case study of immersive virtual field trips in education: Effects on learning motivation and spatial skills. Interactive Learning Environments, 28(5), 614–627. https://doi.org/10.1080/10494820.2019.1709212
- Cole, S. F., Eisner, A., Gregory, M., & Ristuccia, J. (2005). Helping traumatized children learn: Supportive school environments for children traumatized by family violence. Massachusetts Advocates for Children.
- Colvin, G. (2004). *Managing the Cycle of Acting-Out Behavior in the Classroom*. Eugene, OR: Behavior Associates.
- Comer, J. P. (2005). Leave No Child Behind: Preparing Today's Youth for Tomorrow's World. Yale University Press.
- Cook-Sather, A. (2006). Sound, presence, and power: "Student voice" in educational research and reform. *Curriculum Inquiry*, 36(4), 359–390.

- Cooper, C. R., & Miness, A. M. (2014). The role of school-based relationships in adolescents' academic motivation and achievement. Advances in Child Development and Behavior, 47, 283–313.
- Cornelius-White, J. (2007). Learner-centered teacher-student relationships are effective: A meta-analysis. *Review of Educational Research*, 77(1), 113–143. https://doi.org/10.3102/003465430298563
- Cummins, J. (2001). *Language, power and pedagogy: Bilingual children in the crossfire*. Multilingual Matters.
- Danielson, C. (2007). Enhancing Professional Practice: A Framework for Teaching. ASCD.
- Davis, H. A. (2003). Conceptualizing the role and influence of student-teacher relationships on children's social and cognitive development. *Educational Psychologist*, 38(4), 207–234.
- Delpit, L. (2006). Other people's children: Cultural conflict in the classroom. The New Press.
- Derman-Sparks, L., & Edwards, J. O. (2010). *Anti-Bias Education for Young Children and Ourselves*. National Association for the Education of Young Children.
- Dicheva, D., Dichev, C., Agre, G., & Angelova, G. (2015). Gamification in education: A systematic mapping study. *Educational Technology & Society*, 18(3), 75–88.
- Doll, B., Cummings, J. A., & Chapla, B. A. (2014). Transforming School Mental Health Services: Population-Based Approaches to Promoting the Competency and Wellness of Children. Corwin Press.
- DuPaul, G. J., & Stoner, G. (2014). *ADHD in the Schools: Assessment and Intervention Strategies* (3rd ed.). Guilford Press.

- Durlak, J. A., et al. (2011). The impact of enhancing students' social and emotional learning: A meta-analysis. *Child Development*, 82(1), 405–432.
- Dweck, C. S. (2006). *Mindset: The new psychology of success*. Random House.
- Edmondson, A. (1999). *Psychological safety and learning behavior in work teams*. Administrative Science Quarterly, 44(2), 350-383.
- Emmer, E. T., & Evertson, C. M. (2016). *Classroom Management for Middle and High School Teachers* (10th ed.). Pearson.
- Epstein, J. L., et al. (2009). *School, Family, and Community Partnerships: Your Handbook for Action*. Corwin Press.
- Evertson, C. M., & Emmer, E. T. (2017). *Classroom Management for Middle and High School Teachers* (10th ed.). Pearson.
- Fisher, D., Frey, N., & Hattie, J. (2021). The Distance Learning Playbook: Teaching for Engagement and Impact in Any Setting. Corwin Press.
- Freeman, S., Eddy, S. L., McDonough, M., et al. (2014). Active learning increases student performance in science, engineering, and mathematics. *Proceedings of the National Academy of Sciences*, 111(23), 8410–8415.
- Friend, M., & Cook, L. (2010). *Interactions: Collaboration Skills for School Professionals*. Pearson.
- Gable, R. A., Hendrickson, J. M., & Van Acker, R. (2009). Behavior and classroom management in the multicultural classroom. *Intervention in School and Clinic*, 44(5), 313–319.
- Gardner, H. (1983). Frames of Mind: The Theory of Multiple Intelligences. New York: Basic Books.
- Gay, G. (2010). Culturally responsive teaching: Theory, research, and practice (2nd ed.). Teachers College Press.
- Gillies, R. M. (2016). Cooperative learning: Review of research and practice. *Australian Journal of Teacher Education*, 41(3), 39–54.

- Glover, D., Miller, D., Averis, D., & Door, V. (2010). The interactive whiteboard: A literature survey. Technology, Pedagogy and Education, 14(2), 155–170. https://doi.org/10.1080/14759390500200199
- Goleman, D. (1995). *Emotional Intelligence: Why It Can Matter More Than IQ*. Bantam Books.
- Gregory, A., Clawson, K., Davis, A., & Gerewitz, J. (2016). The Promise of Restorative Practices to Transform Teacher-Student Relationships and Achieve Equity in School Discipline. *Journal of Educational and Psychological Consultation*, 26(4), 325–353.
- Hall, E. T. (1976). Beyond Culture. Anchor Books.
- Hall, T., Strangman, N., & Meyer, A. (2003). Differentiated instruction and implications for UDL implementation. *National Center on Accessing the General Curriculum*.
- Hamari, J., Koivisto, J., & Sarsa, H. (2016). Does gamification work?

  A literature review of empirical studies on gamification.

  Proceedings of the 47th Hawaii International Conference on
  System Sciences, 3025–3034.

  https://doi.org/10.1109/HICSS.2014.377
- Hammond, Z. (2015). Culturally Responsive Teaching and the Brain: Promoting Authentic Engagement and Rigor Among Culturally and Linguistically Diverse Students. Corwin.
- Hamre, B. K., & Pianta, R. C. (2006). Student-teacher relationships. *In Children's needs III: Development, prevention, and intervention* (pp. 59–71). National Association of School Psychologists.
- Hattie, J. (2009). Visible Learning: A Synthesis of Over 800 Meta-Analyses Relating to Achievement. Routledge.
- Hattie, J., & Timperley, H. (2007). The power of feedback. *Review of Educational Research*, 77(1), 81–112.
- Herreid, C. F. (2011). Case study teaching. *New Directions for Teaching and Learning*, 128, 31–40.

- Hess, M. (2021). Strategies for supporting diverse learners in rural classrooms. Rural Educator, 42(2), 55–63. https://doi.org/10.35608/ruraled.v42i2.1060
- Hollandsworth, R., Dowdy, L., & Donovan, J. (2018). Digital citizenship in K-12: It takes a village. TechTrends, 62(6), 614–622. https://doi.org/10.1007/s11528-018-0296-4
- Howard, G. R. (2003). *Culturally Responsive Pedagogy: Ingredients for Critical Teacher Reflection*. Theory Into Practice, 42(3), 195–202.
- Hrastinski, S. (2009). A theory of online learning as online participation. *Computers & Education*, 52(1), 78–82. https://doi.org/10.1016/j.compedu.2008.06.009
- Ifenthaler, D., & Yau, J. Y. K. (2020). Utilising learning analytics for study success: Reflections on current empirical findings. *Research and Practice in Technology Enhanced Learning*, 15(1), 1–18. https://doi.org/10.1186/s41039-020-00138-7
- Jennings, P. A. (2018). The Trauma-Sensitive Classroom: Building Resilience with Compassionate Teaching. W. W. Norton & Company.
- Jennings, P. A., & Greenberg, M. T. (2009). The prosocial classroom: Teacher social and emotional competence in relation to student and classroom outcomes. *Review of Educational Research*, 79(1), 491–525.
- Johnson, D. W., & Johnson, R. T. (2001). Teaching students to be peacemakers: Results of five years of research. *Peace and Conflict: Journal of Peace Psychology*, 7(1), 29–48.
- Jones, V. F., & Jones, L. S. (2012). Comprehensive Classroom Management: Creating Communities of Support and Solving Problems (10th ed.). Pearson.
- Kaur, A., & Noman, M. (2021). *Teachers' perceptions on the impact of Google Classroom in urban Malaysian secondary schools*. Education and Information Technologies, 26(2), 2431–2451.

- Kay, R. H., & LeSage, A. (2009). Examining the benefits and challenges of using audience response systems. *Computers & Education*, 53(3), 819–827. https://doi.org/10.1016/j.compedu.2009.05.001
- Kormos, J., & Csizér, K. (2020). *The role of motivation, self-efficacy, and context in language learning in rural areas*. Language Teaching Research, 24(2), 221–240. https://doi.org/10.1177/1362168818777501
- Kowalski, R. M., Giumetti, G. W., Schroeder, A. N., & Lattanner, M. R. (2021). Bullying in the digital age: A critical review and meta-analysis of cyberbullying research among youth. Psychological Bulletin, 147(4), 292–330. https://doi.org/10.1037/bul0000302
- Kuh, G. D., Kinzie, J., Schuh, J. H., & Whitt, E. J. (2005). *Student success in college: Creating conditions that matter*. Jossey-Bass.
- Ladson-Billings, G. (2009). The Dreamkeepers: Successful Teachers of African American Children (2nd ed.). Jossey-Bass.
- Livingstone, S., & Blum-Ross, A. (2020). *Parenting for a Digital Future:*How Hopes and Fears about Technology Shape Children's Lives.
  Oxford University Press.
- Livingstone, S., & Third, A. (2017). Children and young people's rights in the digital age: An emerging agenda. New Media & Society, 19(5), 657–670. https://doi.org/10.1177/1461444816686318
- Lopez, G. R., Scribner, J. D., & Mahitivanichcha, K. (2001). Redefining parental involvement: Lessons from highperforming migrant-impacted schools. *American Educational Research Journal*, 38(2), 253–288.
- Lucas, B., Claxton, G., & Spencer, E. (2013). Thinking like an engineer: Implications for the education system. Royal Academy of Engineering.

- Luckin, R., Holmes, W., Griffiths, M., & Forcier, L. B. (2016).

  Intelligence Unleashed: An Argument for AI in Education.

  Pearson Education.
- Lyman, F. (1981). The responsive classroom discussion. In A. Anderson (Ed.), *Mainstreaming Digest*, University of Maryland..
- Meyer, A., Rose, D. H., & Gordon, D. (2014). *Universal Design for Learning: Theory and Practice*. CAST Professional Publishing.
- Mihailidis, P., & Thevenin, B. (2020). Media literacy as a core competency for engaged citizenship in participatory democracy. American Behavioral Scientist, 62(9), 1151–1169. https://doi.org/10.1177/0002764218773821
- Mishra, P., & Koehler, M. J. (2006). Technological pedagogical content knowledge: A framework for teacher knowledge. *Teachers College Record*, 108(6), 1017–1054.
- National Association of School Psychologists (NASP). (2020). The Importance of Mental Health Services in Schools. https://www.nasponline.org
- Nieto, S. (2010). *The Light in Their Eyes: Creating Multicultural Learning Communities*. New York: Teachers College Press.
- Noddings, N. (2012). *The Caring Teacher: Philosophy, Practice, and Politics*. Teachers College Press.
- Osher, D., Bear, G. G., Sprague, J. R., & Doyle, W. (2010). How can we improve school discipline? *Educational Researcher*, 39(1), 48–58.
- Osterman, K. F. (2000). Students' need for belonging in the school community. *Review of Educational Research*, 70(3), 323–367.
- Pane, J. F., Steiner, E. D., Baird, M. D., & Hamilton, L. S. (2015). Continued progress: Promising evidence on personalized learning. RAND Corporation.

- Pekrun, R., Goetz, T., Titz, W., & Perry, R. P. (2011). Academic emotions in students' self-regulated learning and achievement: A program of qualitative and quantitative research. *Educational Psychologist*, 37(2), 91–105.
- Perry, N. E., VandeKamp, K. O., Mercer, L. K., & Nordby, C. J. (2020). *Journal writing in classrooms: A tool for self-regulated learning*. Teachers College Record, 122(4).
- Pianta, R. C. (1999). Enhancing relationships between children and teachers. American Psychological Association.
- Rahman, M. M., Haque, M. E., & Yasmin, S. (2022). Differentiated instruction in under-resourced rural EFL classrooms: Challenges and possibilities. Indonesian Journal of Applied Linguistics, 12(1), 135–145. https://doi.org/10.17509/ijal.v12i1.46856
- Reeve, J. (2006). Teachers as facilitators: What autonomy-supportive teachers do and why their students benefit. *The Elementary School Journal*, 106(3), 225–236.
- Reinke, W. M., Herman, K. C., & Stormont, M. (2011). Classroom-level positive behavior supports in schools implementing SW-PBIS: Identifying areas for enhancement. *Journal of Positive Behavior Interventions*, 13(1), 39–50.
- Ribble, M. (2017). Digital Citizenship in Schools: Nine Elements All Students Should Know (3rd ed.). ISTE.
- Robertson, J. (2020). ClassDojo and behavior tracking in elementary education. Journal of Technology in Education, 12(1), 45-59.
- Roblyer, M. D., & Doering, A. H. (2013). *Integrating Educational Technology into Teaching* (6th ed.). Pearson.
- Rogers, C. R. (1961). On Becoming a Person: A Therapist's View of Psychotherapy. Houghton Mifflin.
- Rogers, C., & Freiberg, H. J. (1994). *Freedom to Learn* (3rd ed.). Merrill Publishing Company.

- Ryan, R. M., & Deci, E. L. (2000). Self-determination theory and the facilitation of intrinsic motivation, social development, and well-being. *American Psychologist*, 55(1), 68–78.
- Savery, J. R., & Duffy, T. M. (1995). Problem based learning: An instructional model and its constructivist framework. *Educational Technology*, 35(5), 31–38.
- Schonert-Reichl, K. A. (2017). Social and emotional learning and teachers. *The Future of Children*, 27(1), 137–155.
- Scott, T. M., Anderson, C. M., & Spaulding, S. A. (2005). Strategies for managing challenging student behaviors. *Psychology in the Schools*, 42(8), 761–774.
- Selwyn, N. (2016). *Education and Technology: Key Issues and Debates*. Bloomsbury Publishing.
- Sheridan, S. M., Eagle, J. W., Cowan, R. J., & Mickelson, W. T. (2012). The effects of conjoint behavioral consultation results on student behavior and family-school partnerships. *School Psychology Quarterly*, 27(3), 145–158.
- Simonsen, B., Fairbanks, S., Briesch, A., Myers, D., & Sugai, G. (2008). Evidence-based practices in classroom management: Considerations for research to practice. *Education and Treatment of Children*, 31(3), 351–380.
- Skiba, R. J., Horner, R. H., Chung, C.-G., Rausch, M. K., May, S. L., & Tobin, T. (2011). Race Is Not Neutral: A National Investigation of African American and Latino Disproportionality in School Discipline. School Psychology Review, 40(1), 85–107.
- Skinner, B. F. (1953). Science and Human Behavior. Macmillan.
- Slavin, R. E. (2003). *Educational Psychology: Theory and Practice* (7th ed.). Allyn & Bacon.
- Souers, K., & Hall, P. (2016). Fostering Resilient Learners: Strategies for Creating a Trauma-Sensitive Classroom. ASCD.

- Sousa, D. A., & Tomlinson, C. A. (2021). Differentiation and the brain: How neuroscience supports the learner-friendly classroom (2nd ed.). ASCD.
- Sternberg, R. J., & Grigorenko, E. L. (2002). *Dynamic Testing: The Nature and Measurement of Learning Potential*. Cambridge University Press.
- Stronge, J. H. (2020). *Qualities of effective teachers* (3rd ed.). ASCD.
- Sue, D. W., & Sue, D. (2016). *Counseling the Culturally Diverse: Theory and Practice* (7th ed.). Wiley.
- Sugai, G., & Horner, R. H. (2002). The evolution of discipline practices: School-wide positive behavior supports. *Child & Family Behavior Therapy*, 24(1–2), 23–50.
- Swaffield, S. (2008). *Unlocking Assessment: Understanding for Reflection and Application*. Routledge.
- Tharp, R. G. (2015). Effective Instructional Practices: Culturally Responsive Teaching and Learning. American Educational Research Association.
- Theroux, P., & Pearlmutter, L. (2002). Dealing with defiant students.

  \*\*Education\*\* World.

  https://www.educationworld.com/a\_curr/profdev/profdev079.shtml
- Tomlinson, C. A. (2014). *The Differentiated Classroom: Responding to the Needs of All Learners* (2nd ed.). ASCD.
- Tomlinson, C. A., & Imbeau, M. B. (2010). *Leading and Managing a Differentiated Classroom*. ASCD.
- Topping, K. J. (2005). Trends in peer learning. *Educational Psychology*, 25(6), 631–645.
- Tripp, T., & Rich, P. (2012). Using Video to Analyze One's Own Teaching. *British Journal of Educational Technology*, 43(4), 678–704.

- Trust, T., Carpenter, J. P., & Krutka, D. G. (2020). Preparing future teachers to use Flipgrid: Perspectives from teacher educators. *Journal of Technology and Teacher Education*, 28(2), 443–452.
- van der Kolk, B. A. (2014). The Body Keeps the Score: Brain, Mind, and Body in the Healing of Trauma. Viking.
- VanLehn, K. (2011). The relative effectiveness of human tutoring, intelligent tutoring systems, and other tutoring systems. *Educational Psychologist*, 46(4), 197–221. https://doi.org/10.1080/00461520.2011.611369
- Verschelden, C. (2017). Bandwidth recovery: Helping students reclaim cognitive resources lost to poverty, racism, and social marginalization. Stylus Publishing.
- Voogt, J., Fisser, P., Good, J., Mishra, P., & Yadav, A. (2015). Computational thinking in compulsory education: Towards an agenda for research and practice. Education and Information Technologies, 20(4), 715–728. https://doi.org/10.1007/s10639-015-9412-6
- Vygotsky, L. S. (1978). *Mind in Society: The Development of Higher Psychological Processes.* Harvard University Press.
- Wachtel, T. (2016). *Defining Restorative*. International Institute for Restorative Practices.
- Walton, G. M., & Cohen, G. L. (2011). A brief social-belonging intervention improves academic and health outcomes of minority students. *Science*, 331(6023), 1447–1451.
- Wang, A. I., Zhu, M., & Sætre, R. (2020). The effect of using Kahoot! for learning–A literature review. *Computers & Education*, 149, 103818. https://doi.org/10.1016/j.compedu.2020.103818
- Weinstein, C. S., & Novodvorsky, I. (2011). Middle and secondary classroom management: Lessons from research and practice (4th ed.). McGraw-Hill Education.

- Weist, M. D., Mellin, E. A., Chambers, K. L., Lever, N. A., Haber, D., & Blaber, C. (2014). Challenges and Ideas from a Research Program on Best Practices in School Mental Health. Journal of School Psychology, 52(3), 327–339. https://doi.org/10.1016/j.jsp.2014.03.001
- Wenglinsky, H. (2005). Using Technology to Improve Student Achievement. *Educational Leadership*, 63(4), 10-16.
- Wentzel, K. R. (2010). Students' relationships with teachers. In J. L. Meece & J. S. Eccles (Eds.), *Handbook of Research on Schools, Schooling, and Human Development* (pp. 75–91). Routledge.
- Zehr, H. (2015). The Little Book of Restorative Justice. Good Books.
- Zinn, H. (2005). *A People's History of the United States*. HarperCollins Publishers.
- Zins, J. E., Weissberg, R. P., Wang, M. C., & Walberg, H. J. (2004). Building Academic Success on Social and Emotional Learning: What Does the Research Say? Teachers College Press.

#### **AUTHOR BIOGRAPHY**



Sri Nitta Crissiana Wirya Atmaja, S.S.,

M.M., was born in Ungaran on November 16, 1982. She graduated as the top student in the English Literature undergraduate program at Universitas Pamulang from 2004 to 2009. She earned her Master's degree with distinction in Management, with a concentration in

Marketing Management, from Universitas Pamulang in the period 2013–2015. She then pursued a Doctoral degree in Management Science at Universitas Negeri Jakarta, specializing in Marketing Management, which she began in 2023.

Currently, she serves as a permanent lecturer in the Bachelor of Accounting Program at the Faculty of Economics and Business, Universitas Pamulang. She is also a TOEFL Trainer, EnglishScore Trainer, and Head of the Lembaga Bahasa at Universitas Pamulang.